

# Kronos Workforce Dimensions Implementation

Hospitals & Healthcare Systems

Nonprofit Hospital  
Employees: 5,000

*Challenge:* Coming from a current state involving completely manual timecards and staffing/staff tracking, this healthcare organization knew it needed to modernize and transition from redundant, inaccurate and inefficient processes. As an early adopter of Kronos Workforce Dimensions, this healthcare provider sought a trusted workforce management advisor with strong healthcare industry experience to provide client-side support and augment resources to ensure a smooth transition to Workforce Dimensions from its current state. Workforce Insight was engaged, providing a team of workforce management consultants with extensive healthcare staffing, scheduling and operations expertise to assist and advise the project team throughout the Workforce Dimensions implementation process.



## HEALTHCARE WFM ADVISORY SERVICES

Workforce Insight initially delivered a scheduling and pay practice assessment and was subsequently engaged to help align optimal healthcare processes and practices with the Kronos Workforce Dimensions solution



## KRONOS WORKFORCE DIMENSIONS CLIENT-SIDE PROJECT MANAGEMENT & DEPLOYMENT SUPPORT

Workforce Insight was engaged to provide client-side Dimensions project management support to avoid disruption in the face of imminent staff changes; the Workforce Insight team also provided Kronos technical expertise to guide configuration decisions impacting healthcare operations as well as technical building blocks (data tables, transfer sets) to streamline the transition to Dimensions



## CHANGE MANAGEMENT & TRAINING SERVICES

Workforce Insight guided stakeholders in preparing for the impact of Kronos Dimensions, including change management planning, communications planning, training strategy and end-user training to drive successful engagement and adoption

