

Kronos Workforce Dimensions Implementation

This large national insurance provider and financial services company knew it was time to invest in an automated time and attendance system but was unsure of where to begin. With very diverse requirements and activities across national regions, the organization needed an experienced workforce management advisor to not only help select the best-fit workforce management solution for their company, but to help them navigate the process from vendor selection through implementation and change management across its global locations.

WFM ASSESSMENT & REQUIREMENTS GATHERING

Workforce Insight was engaged as trusted advisor to conduct current and future state needs analysis and detailed requirements gathering, leading to the selection of Kronos Dimensions as the best fit solution



KRONOS WORKFORCE DIMENSIONS GLOBAL DEPLOYMENT

WFI developed a multi-phased strategy to ensure a smooth implementation across international locations, including deployment support for timekeeping, attendance, accruals, and leave modules as well as interface development between Kronos Dimensions and the call center system



CHANGE MANAGEMENT

Workforce Insight guided stakeholders in preparing for the potential impact of Kronos Dimensions to the global organization, including communication and change management planning and execution to drive successful engagement and end-user adoption



TRAINING SERVICES

This financial services client also selected Workforce Insight to provide Kronos Dimensions training strategy and delivery services, including web-based tutorials, job aids and drop-in labs for end users to access once the training course was complete to receive additional assistance and support

