

# Kronos Workforce Dimensions Implementation

Hospitals & Healthcare Systems

Midwest Health System  
Employees: **1,000+**

**Challenge:**

*Having decided to make the move to Kronos Workforce Dimensions from a very basic time and labor system and completely manual scheduling processes, this not-for-profit hospital was seeking a trusted client-side workforce management advisor and Kronos Workforce Dimensions partner with extensive healthcare expertise to help guide them through the process and navigate the change to the organization this major shift would bring.*

*Well-known for its Kronos workforce management consulting and healthcare industry expertise, Workforce Insight was engaged to assist the organization make a seamless transition as the first acute-care hospital in the United States to implement the Kronos Workforce Dimensions solution.*

## HEALTHCARE WFM ADVISORY SERVICES



Leveraging deep healthcare staffing & scheduling expertise, Workforce Insight provided advice and direction to the customer project team throughout the Workforce Dimensions implementation process, incorporating leading healthcare best practices into the design of the Workforce Dimensions solution and guiding the creation of redesigned processes associated with timekeeping, scheduling, leave, and attendance management

## CHANGE MANAGEMENT SERVICES



Workforce Insight brought its expertise in successfully leading healthcare organizations through major change to help make the transition to Workforce Dimensions a smooth process for the hospital and its employees. The Workforce Insight change management team helped develop a communication strategy and execute company-wide communications to relay changes on the horizon; established a group of “change champions” to help engage colleagues in adopting change; and acted as mentors to the change champions team, helping identify impacts of the changes and offer support and assistance in adopting the changes necessary for a successful transition and optimal end-user adoption.

## TRAINING SERVICES



Workforce Insight’s Kronos training specialists provided thorough training strategy development focused on client requirements and project needs, as well as comprehensive Kronos Workforce Dimensions training materials development services

