

 WORKFORCE  
INSIGHT

Workforce Insight is a world leader in workforce management and analytics services. We believe in a People First Approach to help clients and partners optimize and accelerate business results. Our solutions leverage expertise from the best talent across the industries we serve, including Healthcare, Manufacturing, Business and Consumer Services. The workforce management services we deliver utilize a holistic and time tested approach addressing Technology, Best Practices and Analytics to help clients enable and sustain success. Our implementation and optimization services span across workforce management domains, including scheduling & staffing, time & attendance, labor cost & productivity management. Our people and the services we deliver earn world class customer satisfaction ratings unmatched by anyone in the workforce management industry.

## Healthcare Core Capabilities

### IMPLEMENTATION

#### Technology

WFM technology implementation experts deploy your solution leveraging proven project management, training and change management strategies to deliver efficient and successful adoption.

- Implementation Services (Installs, Upgrades, On Premise, Cloud, Platform Migration)
- Project Management
- Training Services
- Change Management
- Staff Augmentation

### OPTIMIZATION

#### Advisory

Healthcare experts leverage their experience to support your organization with best practices, tools and strategies to drive and sustain success managing your workforce.

- Assessments & Diagnostics (WorkforceIQ™)
- Vendor Selection
- Workforce Strategy
  - Staffing & Scheduling
  - Timekeeping & Pay Practices
  - Labor Cost & Productivity Management
  - HCM-WFM Advisory
- Post-Implementation Services

#### Analytics

Workforce Analytics experts deploy, customize and optimize your Kronos analytics solution to enable data driven cultures of improvement.

- Analytics Center of Excellence (ACE)
- Strategic Planning & Assessments
- KPI & Performance Target Setting
- Analytics Solution Deployment
- Data Integration
- Custom Dashboards & Visualizations
- Operational Enablement
- Process & Best Practice Adoption